



Claims+

Brought to you by Liberty Risk Reduce

At Liberty Specialty Markets we view claims differently. We are driven by what our clients want to see and believe that claims service adds value throughout the relationship, not only at the point of the claim. From the start of our relationship, we'll talk to you about how you can benefit from a range of services to support you and your business. We can offer extra value-add services, all designed to ensure the claims experience – even without a claim – is as good as we can make it. Claims+ can be accessed for free through our Liberty Risk Reduce Portal.

What are the benefits?

- Onboarding meeting to ensure you are fully informed and comfortable with the Claims+ process
- Nominated handlers and service providers to ensure they know your business which will help create a great working relationship
- Regular client review meetings to discuss claims and identify risk management areas of support
- Bespoke data capture and tailored reporting to assist with trend analysis
- Claims scenario workshops are shaped to review a particular set of circumstances and learn from experience
- Claims system access which allows you to see the current position of the claim file instantly

How to sign up?

To find out more how our Claims+ benefits can support you and your business, contact your Customer Relationship Manager or Risk Engineer. You can also reach the team at riskcontrol@libertyglobalgroup.com

For more risk control guidance and resources, visit www.libertyriskreduce.com

Our risk control services are advisory only. We assume no responsibility for management or control of customer safety activities nor implementation of recommended corrective measures. This document provides a general description of this program and/or service.

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